

McGOFF

GROUP FACILITIES SERVICES



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McGoff Group Facilities Services are focused on delivering customer centred, value added services to our blue-chip customers through repeat business and to become the partner of choice.

Often our projects are in live critical environments, across a number of sectors including but not limited to; Healthcare, Residential, Commercial Office, Hospitality, Hotel & Leisure, Education, Retail and Industrial. MGFS sits within a £130m domain of like-minded businesses collaboratively forming the McGoff Group.

MGFS is made up of various work streams that provide delivery throughout the lifecycle of any project ranging from Fitout projects through to FM Reactive Planned services.

Our projects and services are underpinned by our self-delivery teams for Passive Fire Protection and Cleaning services.

MGFS act as both Principal Contractor and Subcontractor with the ability to manage the full process of a scheme where required, including phasing works and liaising with all key stakeholders & relevant authorities.

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Services snapshot:

- **Fitout**
- **Fire Door Installation and Maintenance (FIRAS)**
- **Fire Stopping (FIRAS)**
- **Re-fenestration**
- **Small works**
- **Cleaning Services (BESA & BESCA)**
- **Reactive & Planned Maintenance Services with 24/ helpdesk**
- **Aftercare Services**

We operate a fully unified management system accredited by ISO 9001 Quality, ISO 14001 Environmental and ISO 45001 Health & Safety.

We also hold FIRAS, NICEIC, BESA, BESCA, Safe Contractor, Constructionline and Investors in People Gold accreditation.

We are driven by family values of EPIC proportions founded on; ***Excellence, Passion, Innovation and Collaboration.***

MGFS hold £10m contract insurance including public & employee liability cover and £5m PI.



SENIOR MANAGEMENT TEAM



MATT ADLEY
MANAGING DIRECTOR



JOHN PRENDERGAST
FITOUT OPERATIONS
MANAGER



GRANT WARD
PASSIVE FIRE OPERATIONS
MANAGER



RACHAEL JOHNSON
FM KEY ACCOUNT
MANAGER



JASON JOLLEY
CLEANING SERVICES
MANAGER



LANCE BORAMAN
AFTERCARE &
SMALL WORKS MANAGER



MARTIN BELL
COMMERCIAL MANAGER



FITOUT

The MGFS Fitout team have extensive knowledge in the industry across a wide variety of sectors, as captured earlier in the business overview.

The teams project experience include but not limited to; Cat A & B commercial, high end restaurant, educational properties such as schools & colleges, science buildings, residential, hotel & leisure and retail. Whilst the projects are Fitout, numerous have included significant structural alterations and upgrades.

Our team have a significant amount of experience working on various projects ranging from £100k up to £12m and manage the projects from initial design stage through to project completion ensuring all the works are completed safely, achieving all of the key milestones, to an excellent quality standard with client and key stakeholder satisfaction.

Some of the project typical complexities:

- Working within Live Operational Occupied Buildings
- Phased programme approach
- Out of hours working
- High Street / City Centre locations
- Just in time deliveries due to limited storage space.

At MGFS we understand the full lifecycle of a project and the importance of achieving the key milestones, especially the end delivery being right for the end user / operator, as we ourselves Acquire, Design & Build, Operate and Maintain. The key to this successful delivery is communication and collaboration along with excellence and passion, which is driven by our family EPIC values.

Our delivery approach strategy is underpinned and reinforced by our in house self-delivery work streams and carefully selected specialist supply chain partners.

This is complimented by our Aftercare team services that oversee the defect liability period from practical completion through to the end of the DLP.





PASSIVE FIRE PROTECTION

Under our third party FIRAS accreditation, our in house specialist Passive Fire Protection (PFP) team deliver various type of installations and maintenance works, including but not limited to the following services:

- Fire Door Maintenance - Surveys & Remedial / Replacement works
- Fire Door Installations
- Fire Stopping works including around services, linear seals etc
- Insulation works.

Our team work alongside the relevant design consultants to ensure the passive fire protection solution is compliant and has the sufficient product test data available, to suit the site specific details.

Our projects include full new installations within construction & fitout projects to protect the fire compartmentation of the building or maintenance remedial works within existing buildings which can often be instigated by non-compliances raised from Fire Risk Assessments.

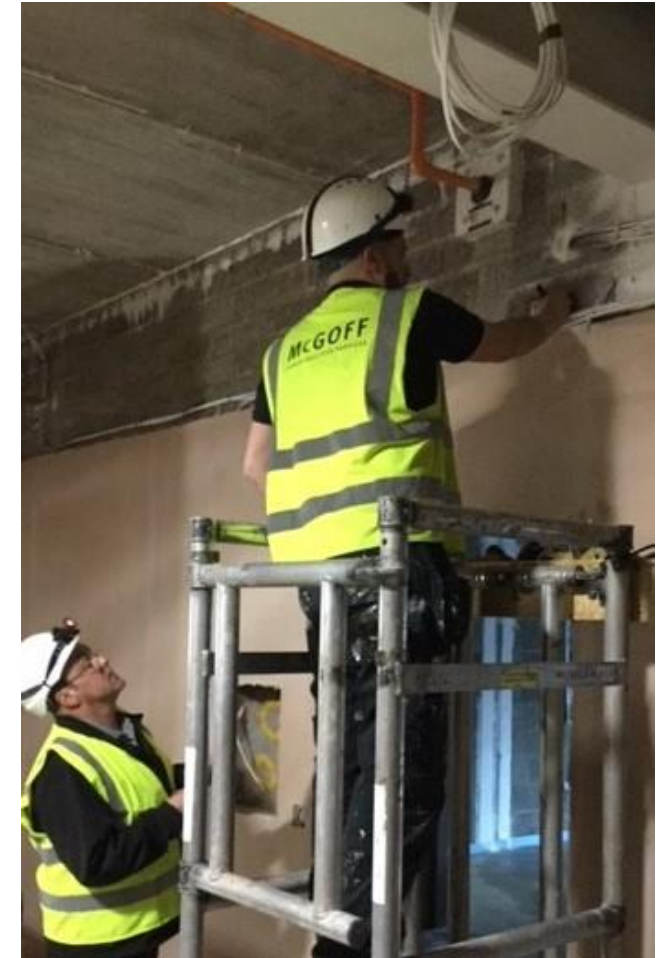
These PFP services work in hand and complement our other in house self-delivery work streams, as we can also undertake all of the other associated works.

We have developed an App that records our surveys, installations and remedial works including the full QA process. The information and data on the App is live, can be accessed any time and is backed up.

There are many advantages to this software, but it provides a full life cycle and evidence of the passive fire protection including QR features for the fire doors.

At the end of the project a full O&M pack is provided with the information from the App along with a FIRAS Conformity Certificate for the completed work.

firas





CLEANING

The MGFS cleaning team have extensive knowledge in the cleaning industry across a wide variety of sectors with a keen eye for attention to detail.

We can offer 24/7 cleaning so we can suit your needs at whatever time of day and are used to working in a phased approach around live environments.

Services we specialise in:

- Builders & Sparkle cleans
- DESAR cleaning of explosive environments
- Kitchen extraction cleaning to TR19
- Clinical deep cleaning
- Environmental cleaning
- Warehouse & Factory cleaning
- High level cleaning
- General External cleaning of large buildings
- Window Cleaning.



SMALL WORKS



CO-OP FRAMEWORK

- 300+ TASKS COMPLETED
- FIRE STOPPING, FABRIC REPAIRS, SMALL WORKS
- NATIONAL BASIS
- VALUES £1K - £20K PER TASK
- MAJORITY OF WORKS UNDERTAKEN WITH STORE REMAINING TRADING, PHASING & COORDINATION KEY



DOWNTOWN ASSET MANAGEMENT (DAM)

- REMEDIAL WORKS, M&E, FIRE STOPPING, REPAIRS & MAINTENANCE & STATUTORY TESTING FOR DAM PORTFOLIO OF CIRCA 20 PROPERTIES ACROSS THE NORTH WEST AND THE 374 UNIT APARTMENT SCHEME DOWNTOWN MANCHESTER.
- REFURB AND ALTERATIONS INC END OF LEASE.
- MINOR LAYOUT ALTERATIONS INC PARTITIONS, CEILINGS, KITCHENS, BATHROOMS, M&E, TILING, FLOORING AND DECORATIONS.



NEW CARE

- REMEDIAL WORKS, M&E, FIRE STOPPING, REPAIRS & MAINTENANCE & STATUTORY TESTING FOR NEW CARE'S PORTFOLIO OF 11 CARE HOMES ACROSS THE NORTH WEST & MIDLANDS.
- TRADE PACKAGE DELIVERY ON NEW BUILDS:
 - M&E £1.2M
 - PFP £55K
 - JOINERY (LABOUR ONLY, INC DOORS) £80K



REACTIVE & PLANNED MAINTENANCE

MGFS provide cost effective, reliable, reactive and quoted maintenance services on a nationwide basis through a combination of locally based engineers, static maintenance staff and a carefully selected specialist supply chain, to our valued blue chip clients.

Our **24-hour 365 day** help-desk service enables us to respond to emergency calls within 3 hours, with bespoke service level agreements in place for each valued client.

Examples of the typical SLA's; 3 hour, 4 hour, 24 hour, 5 day & 28 day.

We also provide a professional planned preventative maintenance service for all of our valued clients. These maintenance activities are carried out to the full requirements of SFG 20 Standard Maintenance Specification where applicable, industry best practice, statutory requirements and manufacturers recommendations where applicable.

Our PPM service offering is flexible to suit the clients requirements, some clients operate by way of one off monthly requests and for others involve a full annual maintenance plan.

In the event of an 'Annual Maintenance Plan' being required, this will be developed for the first year of a contract for agreement, during the mobilisation phase the maintenance plan will be refined, adjusted and developed in consultation with the customer. Following our initial maintenance phase the plan will be reviewed to account for condition based maintenance and following evaluation of the potential operational impact.

Our service offering also includes the provision of statutory tests and inspections.

These services include but are not limited to; Legionella risk assessment, fire risk assessment, fire door surveys, emergency lighting full discharge tests, fire detection inspection, Servicing of firefighting equipment, testing and maintenance of platform lift and gas safe testing and inspection.

We fully verify these requirements during asset verification period and agree any adjustments with our client management team, ensuring all compliance certification is issued promptly and any remedial works are quoted and undertaken.





AFTERCARE

MGFS provide a cost effective and reliable Aftercare service to our valued clients.

The Aftercare team sit within the FM part of MGFS, so is closely linked to the Helpdesk, Reactive & Planned part of the business which works well.

The team become the key point of contact for the client from project practical completion throughout the defect liability period until the DLP expiry.

MGFS manage the initial handover with the principle contractor and client, to ensure all of the key relevant information is available including the supply chain details, O&M information etc.

The client report any defects during this period direct to the Aftercare team who log, process, manage, communicate and resolve the issues promptly to ensure the clients and operators expectations are achieved.

Any problematic issues are managed with the supply chain and communicated with the principle contractor if required to take the relevant course of action to ensure the required remedial works are completed as soon as possible, minimising any disruption to the client and end user / operator.

On the expiry of the DLP, the Aftercare team arrange with the relevant parties for the signoff inspection meeting and follow through with managing the closeout of any making good rectification works to allow the making good certificate to be issued and any retentions to be processed.

Our clients value our Aftercare service offering, as it provides a dedicated team to manage the defect process, whereby any issues are resolved promptly, communicated with all key stakeholders whilst minimising disruption to the end user / operator.



OUR CLIENTS

McGOFF
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VILLAFONT

HOTEL
Chocolat.

Wigan
Council

 urbanbubble

 BURGER KING

 yha

BACK TO THE GARDEN
CHILD CARE

FRANCO
MANCA
FOUR OVEN PIZZA

TURTLE BAY
Caribbean social

 Virgin media

McGOFF
CONSTRUCTION

**FIVE
GUYS**

moto

WAHACA

 Alpha
SCHOOLS

 newcare

 WIGAN WARRIORS
ANCIENT & LOYAL

DOWNTOWN
ASSET MANAGEMENT

HICKORY'S
SMOKEHOUSE

THE REAL
GREEK

Boparan
Restaurant Group

MANCHESTER
YOUTH ZONE 

rise.

 boltonarena

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